



# ***COMPANY POLICIES***





## Quality Policy

**C&S Mining Services** specialise in the manufacture and installation of ceramic, polyurethane, rubber and metallic sacrificial wear components used to overcome the issues of excessive wear.

We are committed to enhancing customer satisfaction by demonstrating our ability to consistently provide high quality products and services.

We will achieve this by:

- Complying with the client, statutory and regulatory requirements.
- Establishing quality key performance indicators and reviewing them periodically.
- Investing in our employees to increase their knowledge and skills.
- Ensuring our vendors meet our strict quality requirements.
- Focusing on ways to improve our quality processes through initiatives.
- Investigating any non-conformances to identify the lessons learnt.

C&S Mining Services select operational control methods that are necessary to ensure our quality processes are effective and achieve their desired result. We control planned changes and review the consequences of unintended changes, taking action to mitigate any adverse effects, as necessary.

We ensure that outsourced processes are controlled or influenced.

As the Director of C&S Mining Services, I ask that you follow in my footsteps to support our Quality Policy.

**Corey O'Grady**

Director

C&S Mining Services

19 April 2024

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## Health, Safety & Environmental Policy

**C&S Mining Services** specialise in the manufacture and installation of ceramic, polyurethane, rubber and metallic sacrificial wear components used to overcome the issues of excessive wear.

We are committed to achieving health, safety and environmental excellence and consider this culture to be integral for reaching and maintaining our goal of zero harm.

We will achieve this by:

- Complying with the client, statutory and regulatory requirements.
- Establishing HSE key performance indicators and reviewing them periodically.
- Investing in our employees to increase their HSE awareness and competence.
- Ensuring our vendors meet our strict HSE requirements.
- Focusing on ways to improve our HSE processes through initiatives.
- Investigating any incidents to identify the lessons learnt.

C&S Mining Services strive to provide safe and healthy working conditions for the prevention of work-related injury and illness by mitigating risks using the hierarchy of controls. We encourage the consultation and participation of workers' and where they exist, workers' representatives in the decision making processes which affect how health and safety is managed at work.

We are dedicated to the protection of the environment including pollution prevention. This involves the sustainable use of water, minimising waste through sustainable purchases and the implementation of recycling, and the mitigation of climate change by reducing our consumption of non-renewable energy.

As the Director of C&S Mining Services, I ask that you follow in my footsteps to support our HSE Policy.

**Corey O'Grady**

Director

C&S Mining Services

19 April 2024

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## Corporate Social Responsibility Policy

**C&S Mining Services** specialise in the manufacture and installation of ceramic, polyurethane, rubber and metallic sacrificial wear components used to overcome the issues of excessive wear.

We are committed to conducting our business in an open, honest and ethical manner. We recognise the importance of protecting our triple bottom line – **people, planet and profit**.

We will achieve this by:

- Conducting our operations in a socially responsible and ethical manner.
- Preventing pollution and conserving the environment including its resources.
- Considering the interests of all of our stakeholders to balance our triple bottom line.
- Fostering attitudes that help us to be socially accountable.
- Treating our employees fairly and with dignity.
- Supporting the communities and cultures with which we work.

C&S Mining Services will ensure the appropriate organisational structures are in place to effectively manage our CSR performance. Our leaders will act as role models by incorporating CSR considerations into the day-to-day decision making across our operations.

We aim to be an employer of choice, through creating a workplace that encourages diversity, inclusion and equal opportunities. We are committed to helping secure a better and more sustainable future for all through our actions.

As the Director of C&S Mining Services, I ask that you follow in my footsteps to support our CSR Policy.

**Corey O’Grady**

Director

C&S Mining Services

19 April 2024

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